

AFFIX  
STAMP  
HERE

**New Zealand Organisation for Quality**  
**National Office**  
**PO Box 622**  
**Palmerston North 4440**  
**New Zealand**

## Why NZOQ?

It doesn't matter how successful you are, there's always room for improvement. NZOQ has the support and resources you need to take your business to the next level. We can help identify areas for improvement so you can achieve world-class levels of performance, enhanced employee and customer relations, increased productivity and greater profitability.

### OUR VISION

We will be recognised as the pre-eminent organisation that promotes and supports the maximisation of world-class business processes and performance within New Zealand.

### OUR MISSION

We will promote and support the maximisation of capability in world-class business processes and performance for businesses and individuals alike.

### QUALITY STATEMENT

Quality is what customers say it is. People working together hold the key to improving quality.

## Ongoing education

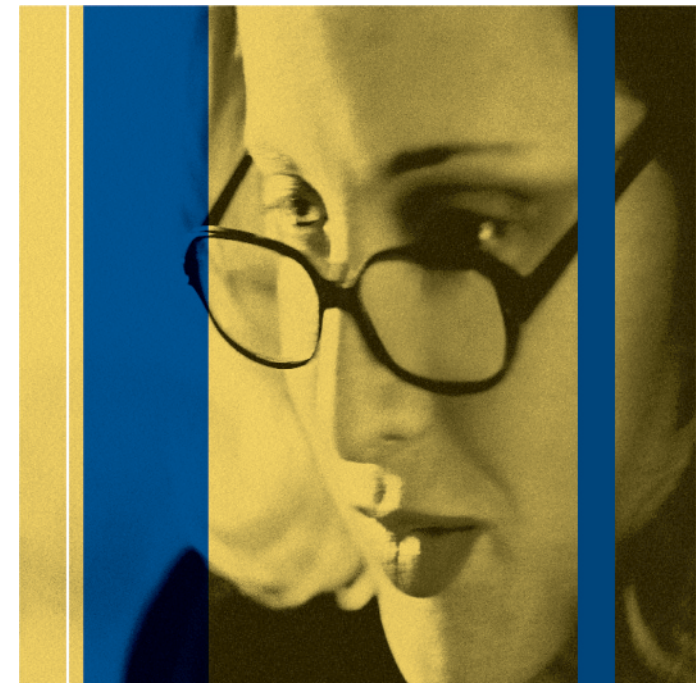
NZOQ offers the following courses to the public and as corporate training options:

- Quality Management: Practical Skills
- Quality in Healthcare: Practical Skills
- Certificate in Quality Assurance
- Quality Systems Auditing
- Internal Auditor Training
- Effective Project Management

**DISCLAIMER** Whilst every effort has been made to ensure that the process for evaluating candidates for certification is effective, the New Zealand Organisation for Quality does not accept liability for the conduct of persons qualified under the scheme.



New Zealand Organisation for Quality | PO Box 622 | Palmerston North 4440 | New Zealand  
PHONE +64 6 351 4407 | FAX +64 6 351 4408 | EMAIL [quality@nzoq.org.nz](mailto:quality@nzoq.org.nz) | [www.nzoq.org.nz](http://www.nzoq.org.nz)



what it means • how to get it • why you need it

# Professional recognition

learn·share·grow



## Are your skills recognised?

As someone who is involved in quality management you have the knowledge, the skills and the experience to add significant value to your organisation. But how can you demonstrate and validate your professional competence to others? It's easy, with NZOQ Certification.

### NZOQ CERTIFICATION

Until recently the quality profession in New Zealand has been dependent on overseas programmes to provide professional recognition. Now however, NZOQ offers a professional recognition scheme tailored specifically to local needs. The NZOQ Register of Certified Quality Professionals provides recognition for two grades of professionalism in quality management:

- Certified Quality Practitioner (CQP)
- Certified Quality Manager (CQM)

### REGISTERED PROFESSIONALS RECEIVE:

- a certificate attesting their professional knowledge and skills
- inclusion on a publicly available register of qualified persons
- the right to use the title Certified Quality Practitioner (CQP) or Certified Quality Manager (CQM) on business cards and stationery

### BENEFITS OF NZOQ CERTIFICATION

#### For you:

- the satisfaction of knowing your skills are being recognised within your profession
- independent recognition of your professional standing
- enhanced credibility
- greater employability

#### For your employer:

- an independent attestation of a person's skills and experience in the quality disciplines
- an objective external measure of employee knowledge and skills that can be linked to your recognition and reward system

## Certification requirements

### CERTIFIED QUALITY PRACTITIONER

In order to become a Certified Quality Practitioner, you must:

1. be a member of New Zealand Organisation for Quality
2. have professional knowledge. *NZOQ Certificate in Quality Assurance or equivalent*
3. have professional work experience. *At least three years work experience in a quality-related role*
4. adopt the Code of Ethics
5. be included on a Public Register
6. pay the application fee.

### CERTIFIED QUALITY MANAGER

In order to become a Certified Quality Manager, you must:

1. be a member of New Zealand Organisation for Quality
2. have professional knowledge. *a. The attainment of an NZOQ Certificate in Quality Assurance or equivalent; b. Advanced quality related skills and knowledge; c. Management skills and knowledge*
3. have professional work experience. *At least five years work experience in a quality management-related role, and at least two years of which must be in a managerial role*
4. adopt the Code of Ethics
5. be included on a Public Register
6. pay the application fee

### RENEWAL OF CERTIFICATION

Certification must be renewed two yearly. Renewal requirements are:

1. Payment of the certification renewal fee.
2. Ongoing financial membership of NZOQ.
3. Proof of ongoing professional development.

## Join NZOQ and save

NZOQ membership entitles you to exclusive discounts on examinations, course fees and other services, so why not join us today. For more information call 06 351 4407 or email [quality@nzoq.org.nz](mailto:quality@nzoq.org.nz)

For specific details about the NZOQ Register for Certified Professionals, simply complete and return the form opposite.



## Enquiry form

Please send me further information about the Register of Certified Quality Professionals

### I AM INTERESTED IN: (tick boxes that apply)

Certified Quality Practitioner

Certified Quality Manager

Membership of NZOQ

### MY CONTACT DETAILS:

Mr  Mrs  Miss  Ms  Other

Surname

First name

Initials

Occupation

Position

Company name

Postal address

Telephone

Fax

Email

Post this application to: PO Box 622, Palmerston North 4440, New Zealand

DETACH HERE

