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## **REFERENCES and SOURCES**

*12 Days to Deming*

## REFERENCES AND SOURCES

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## BOOKLETS

BDA BOOKLETS (now known as the Deming A5 Booklets and obtainable from the UK Deming Transformation Forum—see the “Internet Contacts” section on page 4).

- A6. BDA, *Profound Knowledge* (1990).
- A8. BDA, *Performance Appraisal and All That!* (1991).
- A9. BDA, *A System of Profound Knowledge* (1991).
- A10. BDA, *Deming Speaks to European Executives* (1991).
- W2. TRIBUS M, *The Germ Theory of Management* (1993).

KOYANAGI Ken-Ichi, *The Deming Prize*. Union of Japanese Scientists and Engineers (JUSE), 1960.

## VIDEOS/DVDs

*For information on accessing items in this list, please see the “Internet Contacts and Addresses” section on page 4.*

*A Japanese Control Chart*. SPC Press Inc (1990).

*A Prophet Unheard*. “Business Matters” series, British Broadcasting Corporation (1992)

*Analysis of the Red Beads Experiment*. WEDI.

*Doctor’s Orders*. Central ITV (1988). Regrettably does not appear to be currently available.

*If Japan Can, Why Can’t We?* NBC White Paper, Films Inc, Chicago. (Contact WEDI.)

*Management’s Five Deadly Diseases*. Encyclopaedia Britannica.

*The Deming Library*. Films Inc, Chicago. (Contact WEDI or the UK Deming Transformation Forum.)

- Volume 1. The New Economic Age.
- Volume 2. The 14 Points.
- Volume 7. The Red Bead Experiment and Life.
- Volume 8. Lessons of the Red Bead Experiment.
- Volume 21. A Theory of a System for Educators and Managers.

*The Deming of America*. Petty Consulting Productions, Cincinnati.

*The Experiment with the Red Beads*. WEDI.

**INTERNET CONTACTS AND ADDRESSES** *(believed correct at the time of writing)*

(Note that and 0 and 1 are digits and O and I are capital letters.)

A Prophet Unheard: [www.youtube.com/playlist?list=PLCADAD3F2F91BD570](http://www.youtube.com/playlist?list=PLCADAD3F2F91BD570)

Balaji Reddie at the Deming Forum of India: [balaji@deming.org.in](mailto:balaji@deming.org.in)

Deming Alliance (UK): [www.demingalliance.org](http://www.demingalliance.org)

Deming Transformation Forum (UK): [www.deming.org.uk](http://www.deming.org.uk)

Deming Special Interest Group of the CQI (UK): [www.marketing@quality.org](http://www.marketing@quality.org)

Deming Learning Network (Scotland): [tony@jmilller.co.uk](mailto:tony@jmilller.co.uk)

Gallery Furniture: [www.galleryfurniture.com](http://www.galleryfurniture.com)

JUSE (Union of Japanese Scientists and Engineers): [http://www.juse.or.jp/deming\\_en/](http://www.juse.or.jp/deming_en/)

Management's Five Deadly Diseases: [www.youtube.com/watch?v=ehMAwIHGN0Y](http://www.youtube.com/watch?v=ehMAwIHGN0Y)

MIT Press *Out of the Crisis* page: <https://mitpress.mit.edu/books/out-crisis>

MIT Press *The New Economics* page:  
<https://mitpress.mit.edu/books/new-economics-industry-government-education>

Petty Consulting Productions (USA): [www.PriscillaPetty.com](http://www.PriscillaPetty.com)

SPC Press Inc (USA): [www.spcpress.com](http://www.spcpress.com)

“Springboard” article:

<https://demingalliance.org/resources/articles/understanding-variation-the-springboard-for-process-improvement>

WEDI (The W Edwards Deming Institute) (USA): [www.deming.org](http://www.deming.org)

*Some colleagues (see my Preface in the “A. PLEASE START HERE” file) and I have made considerable efforts to trace copyright holders of content quoted in the course material. I would welcome correspondence from any that we have missed or been unable to trace.*

*I would similarly welcome correspondence if you discover any errors in the above contact addresses or indeed anywhere in these References and Sources or elsewhere in the course material.*

*Please contact me direct on [henryneave@sky.com](mailto:henryneave@sky.com).*