

## NZOQ TRAINING DATES - 2020

NZOQ DIPLOMA IN QUALITY ASSURANCE (YEAR 1 AND 2) – ENROLMENTS OPEN NOW

STUDY AT YOUR OWN PACE, EMAIL: [quality@nzoq.org.nz](mailto:quality@nzoq.org.nz)

NOTE: CQA Open Polytechnic Graduates can transfer credits to DQA (Y1) and enrol straight into DQA (Y2) upon producing their record of learning

### INTERNAL AUDITING (2 days) (Tues/Wed)

CHRISTCHURCH: 10 - 11 March

HAMILTON: 24 - 25 March

NEW PLYMOUTH: 07 - 08 April

AUCKLAND: 05 - 06 May

LOWER HUTT: 26 - 27 May

PALMERSTON NORTH: 08 - 09 June

MASTERTON: 10 - 11 June

CHRISTCHURCH: 15 - 16 September

NAPIER: 16 - 17 November

GISBORNE: 19 - 20 November

ROTORUA: 23 - 24 November

AUCKLAND: 08 - 09 December

**MANAGING INTEGRATED SYSTEMS - applying an integrated management system approach incorporating quality, health and safety and environment within a risk based framework.**

NEW PLYMOUTH: 09 April

LOWER HUTT: 28 May

CHRISTCHURCH: 17 Sep

**ENVIRONMENTAL MANAGEMENT SYSTEMS - (ISO 14001) - how to integrate environmental requirements into your existing management system.**

TBA

**EXCELLENCE FOR QUALITY MANAGERS - applying excellence to your organisation.**

LOWER HUTT: 29 May

CHRISTCHURCH: 18 September

ROTORUA: 25 November

### YELLOW BELT LEAN SIX SIGMA

[www.thornleygroup.co.nz/lean-six-sigma-training-courses/](http://www.thornleygroup.co.nz/lean-six-sigma-training-courses/)

CHRISTCHURCH: 19 - 21 Feb

CHRISTCHURCH: 12 - 14 Aug

### LEAN SIX SIGMA YELLOW TO GREEN BELT UPGRADE

[www.thornleygroup.co.nz/lean-six-sigma-training-courses/](http://www.thornleygroup.co.nz/lean-six-sigma-training-courses/)

CHRISTCHURCH: 19 - 21 February

CHRISTCHURCH: 12 - 14 August

### GREEN BELT LEAN SIX SIGMA

[www.thornleygroup.co.nz/lean-six-sigma-training-courses/](http://www.thornleygroup.co.nz/lean-six-sigma-training-courses/)

CHRISTCHURCH: 17 - 21 Feb

CHRISTCHURCH: 10 - 14 Aug

### BLACK BELT UPGRADES SIX SIGMA (intensive)

[www.thornleygroup.co.nz/lean-six-sigma-training-courses/](http://www.thornleygroup.co.nz/lean-six-sigma-training-courses/)

ENQUIRE: [mel.thornley@thornleygroup.co.nz](mailto:mel.thornley@thornleygroup.co.nz)

### QUALITY MANAGEMENT - PRACTICAL SKILLS - In-house only

ENQUIRIES TO: [quality@nzoq.org.nz](mailto:quality@nzoq.org.nz)

### QUALITY HEALTHCARE - PRACTICAL SKILLS - In-house only

ENQUIRIES TO: [quality@nzoq.org.nz](mailto:quality@nzoq.org.nz)

### LEAD AUDITOR Training: Dates to be advised

CONTACT: [quality@nzoq.org.nz](mailto:quality@nzoq.org.nz)

2 DAY - IQM Group Exemplar Global Certified – DEVELOPING MANAGEMENT SYSTEMS – AUDITOR AU and QM Modules (Distance Learning and face to face)

5 DAY - IQM Group Exemplar Global Certified – DEVELOPING MANAGEMENT SYSTEMS – LEAD AUDITOR (QM, AU and TL modules)



# QUALITY

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## INTRODUCING OUR SHORT COURSES:

### QUALITY MANAGEMENT

This course presents the concepts behind modern quality management and the application of quality principles and techniques to service and product. And examines the mutual reinforcement of improved quality and reduced costs and the importance of teamwork in achieving quality.

### QUALITY IMPROVEMENT

Examine the tools for implementing improvement in the workplace and how quality is influenced by staff selection, induction and training.

### VARIATION

This course presents the fundamental principles of variation and how understanding and applying these principles can benefit all business activities. Examine and apply methods of process control and techniques to measure, control and minimise variation and to predict and correct potential quality problems.

### IMPLEMENTING QUALITY

Examine the principles of inspection and sampling. This course presents the ISO 9000 Quality Management System Standard and its implementation as the basis for understanding other Quality Systems. The principles and advantages of documenting quality systems and how to develop documentation appropriate to an organisation.

### QUALITY AND OTHER MANAGEMENT SYSTEMS

How to extend the principles of Quality Management Systems to more specialised applications such as environmental and health and safety systems. To examine the importance of managed partnerships with suppliers, identification of customer requirements and integrating these into the design of products and services. To present business improvement approaches using six sigma, just-in-time and Quality Function Deployment and the importance and application of supplier-customer specifications for products and services.

### MAINTAINING QUALITY

This course presents different measurement systems including customer satisfaction measurement as used in a range of different sectors. Calibration, data and defect analysis, survey construction and analysis and customer complaints will be presented in contexts applicable to the Learners' experience and needs. This course includes an introduction to Quality Systems auditing.

These Six short courses are eligible for NZTE funding (50%) if you meet the criteria. They also carry credits towards NZOQ Diploma upon meeting special requirements. Register now and study at you own pace

Enquiries to [quality@nzoq.org.nz](mailto:quality@nzoq.org.nz)